



Fusion Newsletter

November 2014

Parent Satisfaction Questionnaire

Thank you to everyone who completed a survey. We were delighted with the responses received!

100% of parents believe that they have made the right choice of childcare and would recommend us to other parents.

100% of parents either agree or strongly agree that they have good relationships with staff and that staff are approachable.

100% of parents agree or strongly agree that the club communicates information well.

97% of parents feel that the service is reflected in the fees.

100% of parents feel that the club offers a good range of play opportunities and activities.

94% of parents are happy with the food we provide.

62% of parents believe that the best thing about Fusion is our team, whilst 45% think that our range of activities that we offer are the best.

5% of you asked of we could do homework with your children. We do offer homework help and have a homework table/area. However, children come to Fusion after having a long day at school and therefore want to release some energy and enjoy the stimulating play environment we provide. We will of course support your child if they want to but unfortunately we cannot insist they do.

Child Survey

We have had some very interesting feedback and although we would love to have a fair ground and a waterslide at Fusion, this is just not possible! However, we will try a variation of their suggestions. Despite parents asking Fusion to do homework with the children, 60% dislike doing homework and would rather play.

91% of children like or like a lot the split clubs due to the range of activities.

93% like being in a house and enjoy gaining house points.

NEW MENU

The new menu has had great feedback and lots of children are trying new foods and liking them. Some have even asked their parents to have particular meals at home! The menus are on our website so take a look.

03/11/14 is week 3.

Keeping in touch

Website:

See below – we have improved our website, so take a look!

Facebook:

Search for Fusion Childcare Services

Tracy Wilkins

07879811927

E-mail

admin@fusionchildcare services.co.uk

In person!

We will always make time to speak to you at club!

Parents collecting

Recently, a lot of parents have been waiting at Club for a while. Although we are very flattered that your child/ren does not want to leave Club, we need to think about the other children in relation to our safeguarding policy.

Animal topic

We are having a funny animal competition and display. We would like the children to bring in a funny photo of their pet. Winner gets a prize!

It is crucial that you inform us if your child is not attending club. This can be done via email, phone, in person or by writing in the parent's diary on the parents table.

As you know dinner time is now split due to the expansion, with Reception, Year 1,2 and 3 eating in the first sitting and Year 4,5 and 6 eating in the second sitting. On a Wednesday, however, the Year 3 children will eat in the second sitting. 1st sitting is 4:15-4:45 and 2nd sitting is 4:45-5:15.