

SUMMER CLUB 2018

FEEDBACK



“ Thank you for all the hard work and dedication you give to the children – 10 out of 10!!”

100% of children enjoyed Fusion Summer Club and **100%** of families rated the activities we did 4 or 5 out of 5. We are so pleased the children enjoyed the activities we planned.

We had a total of 67 families and 100 children who attended our Summer Club over 12 days and **100%** would use us next year. **91%** of parents who took the survey were happy with price, rating it either a 4 or 5 out of 5.

91% of parents rated the food we provided 4 or 5 out of 5, with parents saying “great service, especially providing snacks and 3 meals” and one family saying they chose Fusion due to the “Homemade Food”.

91% of parents rated the booking/registration process 4 or 5 out of 5.

100% of parents rated the opening/closing times 4 or 5 out of 5.

Parents were asked: Why did you choose Fusion Summer Club?

Parents gave the following answers

- “staff”
- “familiar Environment”
- “Good value for money”
- “Pick up and closing times suited us”
- “I heard great things from other families that I trust”

What was your child's favourite part of Summer Club?

- “All of it!!”
- “Water play and the paddling pool”
- “Craft/ Cooking/ Science experiments”
- “Range of activities to chose from”
- “There was something new and different everyday”

Any Other Comments?

- “ I like that all the activities are included and you don't have to pay for extra things like cooking”
- “Fantastic mix of activities and a really great club with good staff”
- “ Great that you provide all the food - one less thing to worry about”
- “ Thank you for all the hard work and dedication you give to the children - 10 out of 10!!”
- “ I love seeing all the photos on facebook, very reassuring for parents”

Parents were asked: What could we do differently next time?

- “Open all Summer and Fridays and in half terms and Christmas holidays”
- “Stay open until 6.30pm”
- “Book Online”
- “Nothing - very happy with everything”

Thank you for completing this survey. Your comments are invaluable to improving Fusion and the service we provide.