

Fusion EYFS Parent Survey Feedback 2023



85% of
parents/carers felt
their child is
happy to attend
Fusion.
1 parent felt
neutral

92%
parents/carers
agreed or strongly
agreed their child
has settled well, 1
parent 2 was
neutral

100%
parents/carers
think there is a
wide range of
resources and
activities
available

92% of
parents/carers
are happy with
the food
provided.

100% of
parents/carers feel
that Fusion has
supported their
child's
development.

85% of
parents/carers
felt
they have a good
rapport with
staff

92% of
parents/carers
agree that the
communication
has been good

92%
parents/carers
think their child
has a good
rapport with
staff

WHAT HAVE YOU BEEN IMPRESSED WITH MOST, SINCE JOINING FUSION?...

"Good communication, encouraging and allowing X to come into fusion to pick her sister up before she even started school which I think helped massively in terms of her settling in so quickly"

"Settled in quickly and I am confident he has been supported by the staff.

"We've found the level of communication great - were informed but not overwhelmed"

"The settling in process was fantastic and we are really impressed with the communication from staff. Having a WhatsApp chat is so convenient!"

"Teaching kids to do the washing up. X loves doing it at home 😊"

"The staff are fantastic and really help the children to feel settled and supported; also very approachable for parents. My daughter loves coming to fusion and enjoys all the activities available. Activities are current and varied with great 'themes'. My children love the little competitions that get set through the year too! Good mix of communication; email, texts, pictures of settling in, newsletters etc."

ANY OTHER COMMENTS?...

“The only thing I can think of is a map to the drop off point for breakfast club, though I may have missed this”- We can get this sorted for the next academic year- no problem, great suggestion.

“The attention to detail of transition is fab”

“Would just like to know how you feel he's getting on while he's there.”

“I would like some feedback. I get zero information.”

“The only thing I would suggest is a piece of communication... email or something after a period of time with your impressions of how he's getting on (it's hard to get details from him! :))”

As you know for the first few weeks we send messages during the session to let parents know how their child is doing, we can only do this for a few weeks as our priority is the children and their safety and needs within the session. I would rather staff be with the children than be texting, as we can speak to you at pick up. I will have a think and discuss with staff and try and provide more information at pick up. Don't forget the parent board is there at pick up to help start a discussion about what your child may have done.

We are not school so don't have formalised ‘consultations’ but at the end of every term, we will invite you in to look at the development diary and go through a ‘Unique summary’ of your child. This will happen in December.

Sorry you feel that you get zero information, we do try our best at pick up, it is often a busy time, so feel free to hand around after you have picked up and we can have a chat with you.

“I haven't had any issues and feel the settling in process is great. Loved the pre starting school post card from fusion in the summer holidays- made my daughter feel very special and excited to come to fusion when term started. Questionnaires prior to joining thorough in relation to ‘all about me’ making me as a parent feel confident that fusion wanted to ‘know’ my child to help them settle/enjoy fusion.”

“We feel supported and able to raise concerns should we ever have any”

“X is so happy - he's disappointed when it isn't a Fusion day - and we're so happy he's happy! Thank you ☺”

“In terms of the activities, support for child and communication with parents, Fusion is excellent. I feel safe leaving our child there and he loves going. My only feedback is to reduce the amount of waffles, chips etc. Our child has whole days at school where every item eaten is beige.”

Thank you for your suggestions- We do try and incorporate a range of carbs, ie orzo, pasta, rice, roast potatoes, wraps and we try and ensure the children do not have the same at Fusion as they do at School. If you have any suggestions, please let us know as we will happily try.

“Keep doing what you're doing :) wouldn't suggest any changes at present.”

“Thank you for supporting X with his start at fusion. Most days when I ask him about his best part of the day he states “playing at fusion” 😊

A BIG THANK YOU TO ALL THAT TOOK PART AND HAVE CONTRIBUTED TO SUPPORTING US TO BE REFLECTIVE AND PROVIDING THE BEST CHILDCARE WE CAN.