Fusion EYFS Parent Survey Feedback 2025



100% of parents/carers felt their child is happy to attend

100%
parents/carers
agreed or strongly
agreed their child
has settled well

parents/carers
think there is a
wide range of
resources and
activities
available

100% of parents/carers are happy with the food provided.

100% of parents/carers feel that Fusion has supported their child's development.

100% of parents/carers felt they have a good rapport with staff

100% of parents/carers agree that the communication has been good

parents/carers are
happy with
additional support
from Fusion during
the settling in
process

WHAT HAVE YOU BEEN IMPRESSED WITH MOST, SINCE JOINING FUSION?...

"I value how vigilant staff are about security measures at pick up e.g. passwords, checking they recognise the adult."

"I was already impressed with Fusion, and the refurbed classroom and outdoor space is fantastic"

"Really supportive and willing to go the extra mile for individual children" "Range of activities offered, security"

"how much the children love it, friendly and enthusiastic staff"

"Very efficient and excellent coordination with the nursery team. X has settled in very well and enjoys the food which is always a bonus!"

"Settling in process was really good. My child was greeted at the door by name on their first session and we were sent an update. I think the Reception children having their own area with nursery has worked really well. It's a really calm environment for the children to walk into."







ANY OTHER COMMENTS?...

A few families were not to sure who there child's Key Worker was. We have recently sent you a message reminding you. This information was also provided to you in the meeting before summer as well as the EYFS starter information email. You can see all staff on our website which is linked here.

"I've been so impressed with the care and all the staff that I've interacted with. I can tell XXX is in good hands and he clearly enjoys it." - thank you

FUSION SEESAW....

Just a reminder we do NOT have to be completing entries for your child as school is the main educational provider, however we feel that it supports your child/ren further and shows good partnership. We will share information with you at pick up too.

Thank you for your comments -"A nice way to see what they get up to" "Really useful, enjoy the pictures"

We appreciate some feedback of "So nice to see updates; with three accounts across two kids I don't check as often as I wish I did" and "I don't tend to use it massively as they now have 4 different SeeSaw accounts and the app is quite clunky." We have been told that if you just rescan the QR code it should be easier to navigate between accounts?

ANYTHING YOU DISLIKE/WHAT CAN WE CHANGE?

"Pick up in one location as we have one in infants and the other in juniors. Or radio for both at once (not one at a time) even if we then go to the other door to collect" - Thank you for your feedback. Due to the volume of children, registers, staffing and lots of other factors one pick up location would simply not work due to congestion and the above points. In addition, some of our siblings families get collected at different times but please do send us a text or let us know to send both children in and we will happily try to help and make it easier for you.

"SeeSaw isn't really used for us - more updates would be nice. Clarity on who is going to fusion from the nursery class, this can help with conversations in the morning when prepping children for the day ahead (unsure if this is allowed?)." -Unfortunately due to GDPR we aren't able to share what other children are attending but maybe you could ask in your parent whatsapp? All children engage with each other so there is always a friend to play with.

"If a morning drop off is done at 7:45, if there could either be a larger clock or staff could be really clear as to whether it's pre 7:45 or post 7:45 that would be helpful. I think having a rigid time boundary is a positive thing, but I don't carry my phone at drop off or pick up and I'm not confident my analogue watch says the same time as the Fusion clock." - Great suggestion, we have informed staff to ask parents/carers if they are wanting to come in before 7.45am and they should communicate this with you. We are looking into a big outdoor clock but will always go with the Iphone GMT.

A stay and play option could be useful for the first week, following a similar set up to nursery, this would also help settling in for the child and parents to know where they are going." - We did have this on the Inset Day in September, it would have great for you attend so you could have seen the space and the routes to take etc.

"Just about the menu being on display, and I usually ask if he's eaten his tea (he won't tell me!) so I know whether he needs more at home" - Of course-great suggestion, we will make sure the menu is on the Nursery board too. Please see the <u>Autumn Menu</u> which is found on the website. We will tell you if the children haven't eaten dinner, but usually they do!

A BIG THANK YOU TO ALL THAT TOOK PART AND HAVE CONTRIBUTED TO SUPPORTING US TO BE REFLECTIVE AND PROVIDING THE BEST CHILDCARE WE CAN.