

Fusion EYFS Parent Survey Feedback 2026



100% of
parents/carers
are happy with
the childcare.

82% of
parents/carers feel
that Fusion has
supported their
child's development,
with 18 who are not
sure

One family ticked 'Strongly disagree' for everything: My child/ren are happy to attend the club. My child/ren have settled in quickly. There is a wide range of activities and resources available, I am happy with the selection of food provided at Fusion, The communication: verbal, email, texts at Fusion has been good, etc.

We are hoping this was an error as the rest of their survey was positive. If it is you please let us know if we can support in anyway.

WHAT DOES YOUR CHILD/REN LIKE ABOUT FUSION?

"Spending time with their friends /
making new friends in different years /
all the arts & crafts and games
activities"

"The food, games and outside space"
"Food, staff, friends, craft"

"Loves that it is all play, seems to be
similar to her childminders she was at
previously so has helped after nursery
day"

WHAT HAVE YOU BEEN IMPRESSED WITH MOST, SINCE JOINING FUSION?...

"I was quite impressed how quickly the staff learned the new children's names and who their parents were (staff knew their name as early as the meeting and recognised parents from the beginning too). Also impressed with the organisation from a logistics point of view of collecting children from classes"

"Everything is perfect"

"The extent of activities and the dinner provision"

"She has really enjoyed the space, particularly the outdoor bit and the scooters etc which they don't have at nursery"

"The communication and support offered during settling-in."

"There is loads for the kids to do and everyone has really helped XXXX get settled, which we've appreciated so much."

"It's a very slick process and the team are brilliant. You know the children are having a good time when they get annoyed you've picked them up during 'Duck, Duck, Goose'!"

"The WhatsApp communication is brilliant - convenient and always really thorough"

"The communication and rapport with the fusion team"

"His desire to do more crafting!"

"Structured themes"

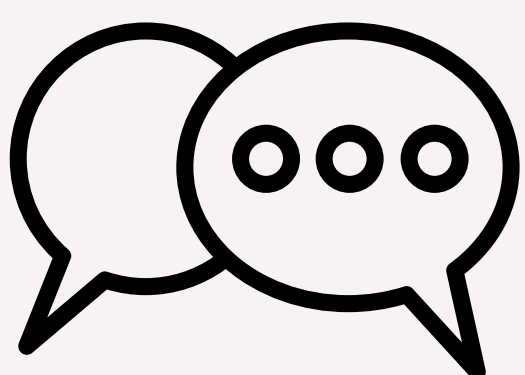
"Welcoming staff who know her name and the children all seem very happy"

"How seamless and quickly they adapted to attending breakfast club/after school club. They always come out smiling."

"Her eating habits. She has tried and likes a lots of new foods."

"It's a warm, nurturing environment. My child always comes out with a beaming face and lots of crafts."

"The staff and how much my little one loves going to Fusion"



FUSION SEESAW....

Just a reminder we do NOT have to be completing entries for your child as school is the main educational provider, however we feel that it supports your child/ren further and shows good partnership. We will share information with you at pick up too. or on the whatsapp.

“Just got it working and it's lovely!”

“seesaw has been very reassuring especially as a a nervous parent. Its good to know what my little one has been up too.”

“Great to see how he’s doing, particularly great for peace of mind if he is unsettled in the morning”

“Would always be happier for more photos!”

“Its fine, updates a little less regular than expected but that's not necessarily a bad thing.”

“Just set up on it. I hope we receive regular comms to keep updated on the children’s activities and emotions whilst they are there.”

“Like that it is the same app as the school, good to see the occasional update, but in honesty we don’t really use it.”

ANYTHING YOU DISLIKE/WHAT CAN WE CHANGE?

“Only one portion of food at breakfast” The children can have as much breakfast as they wish, all we limit is the pancakes to 1 per child. Come and speak to us so we can support your child/ren in having the breakfast they want.

“Perhaps a stay and play session before EYFS start?”....”Maybe a welcome session with parent & child near the start, like the stay & play in the nursery at Grove. A short session to know the space, the people, where things are and how it works would be useful especially for first time parent/child.” From our experience, having parents stay with their children for several sessions does not always make the transition easier when the child begins attending independently. We offered stay and play last year, but only one family took up the opportunity, so we decided not to run it this year. However, we will review this for next year.

We will provide each family with a specific start date, similar to the approach taken by schools. Settling-in arrangements can be more challenging for After School Club, as we operate within the school halls rather than having a dedicated setting of our own like our EYFS building.

“A little more feedback in the first few months to reassure parents and aid us with more tools to support the emotions of our child.” Thank you for this suggestion. We understand how valuable reassurance and feedback can be during the settling-in period. We are also getting to know each child and their individual needs as they settle into Fusion life. As discussed at the meeting, if we have any concerns, we will always communicate these with you, so if you haven’t heard from us, please assume that everything is going well.

“Reflecting on last year - the emails were often really long with the actions or requests of parents at the end... therefore I missed them. Keen to see if there is a more refined way of communicating?” We are too- please do feel free to make any suggestions.

“When Mr Allen isn’t there!! Mr Allen works 9 out of the 10 shifts, so is very much present, maybe he is hiding!

“Please help keep her stuff together like missing cardigans...” Thank you for your feedback. We encourage children to take responsibility for their belongings as part of developing their independence, even in Nursery and reception. We will always do our best to ensure that named items are returned to their class. For any missing items, the PTA uniform shed is a great place to find spares. We will continue to encourage children to keep their belongings together and take care of their own things.

“More photos and info about how she has been day to day if possible” Thank you for your feedback. Our main focus during the session is being present with the children, supporting their play, development and wellbeing, so we are not always able to take photos or provide daily updates that regularly- especially when there is 35/40 EYFS children a day in our care. As with school, we will always communicate with you if there are any concerns, so if you haven’t heard from us, please assume all is well.

“The only issue that I see is that if a member of staff needs to speak to a parent about an incident with their child etc, it can often be overheard by others around and make the parent feel uncomfortable.” Thank you for raising this and sorry if you have felt like this. We understand the importance of having sensitive conversations in a private and comfortable environment- space is very limited at school. We will be mindful of this and, wherever possible, arrange to speak to parents away from other families to ensure confidentiality and discretion or arrange a meeting or communicate privately on whatsapp. It is very challenging at pick up when it is busy and we need to share messages, but will speak to the staff.

“I don’t know what dinners are provided not sure how to find out” On our website, newsletter and parent board

“She has said about her nursery friends playing with their siblings and her being left on her own at fusion at times.” Sorry your child feels like this. We can assure you no one is left out and the siblings often don’t want to be in nursery, so drop their bags at 3:30pm and then come back for pick up. They have the right to play with their friends.

“Wants more of her friends to go” something out of our control I am afraid.

“Sometimes is scared by older kids - but I don’t think that’s a specific Fusion challenge.” Thank you for sharing this feedback. At Fusion, mixed-age learning is an intentional part of our approach, supporting children’s social development, confidence and relationships. We take time to ensure every child feels safe, supported and comfortable, and our older children are often incredibly caring and nurturing towards our EYFS children.

“Some dinners- vegetable curry” Thank you for your feedback. We’ll be introducing a new menu after half term, while continuing to offer a vegetarian day each week. Our vegetable curries are a great way to incorporate a variety of vegetables into the children’s diets, as we blend lots of vegetables into our sauces- so they don’t know how many they are eating. We also see this as a valuable opportunity for children to explore different cuisines and broaden their tastes. The food we serve is designed to be a substantial snack to complement the children’s meals throughout the day, rather than a main meal.

Reflecting on last year - the emails were often really long with the actions or requests of parents at the end... therefore I missed them. Keen to see if there is a more refined way of communicating? Please let us know what we can do to improve this, suggestions welcome.

Thank you for your comments about the drop off/pick up process. We will be providing a map for next year and will do a video of where to go for drop off and pick up. Thank you for working with us on this as this is the first year we have had our EYFS building, so new to us too.

A BIG THANK YOU TO ALL THAT TOOK PART AND HAVE CONTRIBUTED TO SUPPORTING US TO BE REFLECTIVE AND PROVIDING THE BEST CHILDCARE WE CAN.